



BROADWATER
CHURCH OF ENGLAND
PRIMARY SCHOOL

Rectory Gardens
Worthing
West Sussex
BN14 7TQ

TEL 01903 235389
EMAIL office@broadwaterce.org

Headteacher: Mr Aaron Morrissey

www.broadwaterce.org

Friday 25th September 2026

Dear Parents and Carers,

FEED Catering Provider Update

After nearly a month with our new hot meal's provider – FEED, we wanted to give you an update from the school. Initial feedback from the children around the quality of the food is really positive. This is what we were hoping for when the provider changed to FEED and this is encouraging.

However, we understand and hear the concerns and frustrations that have arisen for a number of families following the introduction of our new catering provider, FEED.

As our catering contract is managed through West Sussex County Council, we continue to work closely with both the Council and FEED to raise concerns, provide feedback and support improvements to the catering service. However, we want to reassure you that we are doing everything we can to support our families and help drive improvements to the service. To achieve this, we have:

- Raised all concerns and issues reported by parents directly with FEED's management team.
- Escalated ongoing concerns to West Sussex County Council.
- Continued to provide regular feedback to both FEED and West Sussex County Council to ensure issues are addressed as quickly as possible.

We appreciate how frustrating some of these issues have been, particularly during this transition period, and we would like to thank you for your patience and understanding. Please be assured that we are working closely with all parties involved to help ensure a consistent and reliable service for our children and families.

We have raised the question of school trips and how parents can order a packed lunch for their children. We are still awaiting a response for this. Again, we will feedback the process when this has been confirmed by FEED.

Turn your ear to wisdom and apply your heart to understanding (PROVERBS 2:2)

We would like to remind parents and carers that school meals can be ordered up until 9:00am on the day. If a meal has not been ordered and your child arrives at school without a packed lunch, we will contact you to seek permission for your child to have a school meal and, where applicable, arrange payment. The current cost of a school meal for pupils in Years 3 to 6 is £2.95, and payment can be made over the telephone.

Meals remain free of charge for all children in Early Years, Year 1 and Year 2, as well as for pupils eligible for Free School Meals. However, parental permission will still be sought before a meal is provided.

Thank you once again for your continued support and patience as we work through this transition period. We will continue to monitor the service closely and keep you updated as necessary.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'A. Morrissey', with a long horizontal stroke extending to the right.

Mr A Morrissey

Headteacher